



**Our Geeks VS Those Geeks
See the savings for yourself!**

| Task | PC Alternatives | Geek Squad* | Savings |
|--|-----------------|-------------|---------|
| Diagnostic | \$59 | \$159 | \$100 |
| Install Software Suite | \$49 | \$149 | \$100 |
| Remove Virus/Spyware | \$130 | \$299 | \$170 |
| Computer Tune-Up | \$69 | \$99 | \$30 |
| Computer Set-Up | \$129 | \$149 | \$20 |
| Wireless Networking | \$139 | \$149 | \$10 |
| On-site fee | \$20 | \$100** | \$80 |

*Based on "In Home or Office" pricing, Geek Squad website, 2/10/10. **Bundled into their On-site prices. Prices are subject to change without notice. Geek Squad is a trademark of the Geek Squad Corporation. All rights reserved.

Install Software Suite – What’s included:

| | |
|---|---|
| Determine computer compatibility for, install/repair and configure 1 software title | ✓ |
| Perform necessary software updates | ✓ |
| Create desktop, start menu and quick launch bar access shortcuts | ✓ |
| Software NOT included | ✓ |

Remove Virus/Spyware – What’s included:

| | |
|--|---|
| Troubleshoot 1 computer using PC Alternatives proprietary tools | ✓ |
| Remove all viruses, spyware, malware and rootkits on the computer | ✓ |
| Repair any operating system issues (boot issues, blue screens, etc.) with our tools | ✓ |
| Apply system tweaks and modifications | ✓ |
| Perform operating system critical updates | ✓ |
| Test operating system for proper functionality | ✓ |
| Provide you with an estimated cost for hardware repair(s) or upgrade(s) needed to provide a complete solution* | ✓ |

*If virus/spyware is too severe, we may need to do a total restore of your system – other tasks and fees will apply. Client must also provide us with their original system restore disks.

Computer Set-Up – What’s included:

| | |
|--|---|
| Physically set up one PC or Mac computer system, including the computer plus monitor, keyboard, mouse and speakers | ✓ |
| Organize wires and cables with your cable ties (ties not included) | ✓ |
| Install one new software application (software not included) | ✓ |
| Install one peripheral or external device (device not included) | ✓ |
| Configure your new computer to access your existing Internet account and one existing e-mail account | ✓ |
| Test your computer to make sure it is functioning properly | ✓ |

Computer Tune-Up – What’s included:

| | |
|---|---|
| Perform system updates and improve PC speed and performance, including startup and shutdown optimization, Windows updating, menu navigation improvement, quick launch and taskbar cleanup and program shortcut creation | ✓ |
| Enable basic security functions, including anti-phishing and pop-up blocking activation in Internet Explorer | ✓ |
| Remove unwanted programs and trial ware | ✓ |
| Create desired user accounts (if applicable) | ✓ |
| Test and verify PC hardware and software functionality | ✓ |

Wireless Networking – What’s included:

| | |
|---|---|
| Set up, configure and secure your router; safeguarding your personal information and securing your broadband signal from use by others | ✓ |
| Configure internet, including ISP (internet service provider) | ✓ |
| Install and configure networking adapter on 1 computer/device - (PC, Laptop, Network Blu-Ray/DVD Player, Network-Enabled TV, etc.) ADAPTER NOT INCLUDED | ✓ |
| Secure network | ✓ |
| Enable devices to share the internet files, printers and other media (i.e. photos, videos, music, etc.) | ✓ |